Date: November 12, 2014

# Foreign Safety Recall / Other Safety Campaign Report

Subject: Front Suspension Lower Ball Joint issue on certain Toyota Camry vehicles

### 1. Vehicle Manufacturer Name:

Toyota Motor Corporation ["TMC"] Toyota Motor Russia ["TMR"]

#### 2. Involved Vehicles:

Make/ Car Line	Model Year	Country/Region	Action	Production Period	Number of Vehicles
Toyota/ Camry Daihatsu/ Altis	*1	Japan, Europe, Korea Asia, Africa, Middle and East, Central and South America	Safety Recall: Japan, Europe, Russia, Korea, India Other Safety Campaign: Other countries	March, 2011 through August, 2014	Approx. 172,000

<sup>\*1:</sup> Most countries/regions do not use a model year designation.

### 3. Substantially Similar Vehicles sold in the U.S.:

Model Year/Make/ Car Line:

2011 - 2014MY Lexus ES, Toyota Avalon, Camry, Venza

## 4. Description of Problem:

The front suspension system contains a lower ball joint which connects the front suspension lower arm to the knuckle arm. In the assembly process, the rubber boot on the ball joint could have been damaged by insufficiently maintained part carrier equipment. If the rubber boot is damaged, lubricant grease inside the ball joint could leak from the damaged boot, causing the ball joint to wear and loosen prematurely. If the vehicle is continuously operated in this condition, the lower ball joint may separate from the knuckle and could cause a loss of vehicle control, increasing the risk of a crash.

# 5. Description of Corrective Repair Action:

For all affected vehicles, dealers will inspect, and if necessary, replace the ball joint if damage to the rubber boot is observed.

### 6. Determination to Conduct Safety Recall / Other Safety Campaign:

The determination was made by Toyota Motor Corporation;

• Date of determination : November 6, 2014

• Date campaign will commence: November 13, 2014

# 7. Reason the similar vehicles sold in the U.S. are not involved in this safety recall / other safety campaign:

Toyota filed a Part 573 report with NHTSA on November 12, 2014 concerning the same issue and is conducting a safety recall on certain Toyota Camry vehicles in the U.S. Federal Territories (Guam and Saipan). This issue only involves vehicles equipped with the lower ball joint installed into the steering knuckle at the TMC Motomachi plant during a certain production period. Except for the vehicles subject to the above noted Part 573 Report, no other substantially similar vehicle contains an affected steering knuckle with a potentially damaged lower ball joint rubber boot.